

**Iowa Department of Human Services**  
**CHILD CARE CENTER COMPLAINT**

<b>Name of Center:</b> All Because of Children (ABC) Child Care Center		<b>Enrollment:</b> 72	<b>License ID:</b> 4157000002
<b>Street:</b> 10 Barber St	<b>City:</b> Central City	IA <b>Zip Code:</b> 52214	<b>County:</b> Linn
<b>Mailing Address:</b> 10 Barber St			
<b>Mailing City:</b> Central City		IA <b>Zip Code:</b> 52214	
<b>Director's Name:</b> Dodie Walker		<b>Center Phone Number:</b> 319-438-6342	
<b>On-Site Supervisors:</b> Dodie Walker		<b>E-Mail Address:</b> dwalker@central-city.k12.ia.us	

**Date of Complaint:** 1/7/2014

**Date of Visit:** 1/10/2014

☐ Scheduled      ☒ Unannounced      ☐ NA

☒ Non-Compliance with Regulations Found      ☐ Compliance with Regulations Found      ☐ NA

## RECOMMENDATION FOR LICENSE

**[X] NO CHANGES** to licensing status recommended

[ ] **PROVISIONAL** license from \_\_\_\_\_ to \_\_\_\_\_

**[ ] SUSPENSION of License**

## [ ] **REVOCATION of License**

**Summary of Complaint:**

An individual shared that a one year old child fell off a counter. The child landed face down on the floor which is linoleum.

### **Licensing Rules Relevant to the Complaint:**

109.15(5) b Sanitary and safe methods in food preparation, serving, and storage sufficient to prevent transmission of disease, infestation and spoilage are followed. Violated

109.11(3)a(1) Center and premises are sanitary, safe, and hazard free. Violated

109.7(1)a All staff -- completed 2 hours of approved training for the mandatory reporting of child abuse within 6 months of employment. Not violated; however a refresher course is required for all employees.

### Inspection Findings:

I arrived at the center with Krista Hickson, DHS on 1/10/14. We met with the director (Dodie), on-site supervisor (Christie), Susan (Teacher in Infant Room), Deanna (Teacher in 1 year old classroom) and Katie (Mother and Staff at the Center). We also went into the classroom to see where the incident had occurred. There is limited counter space and linoleum floor around the sink and counter areas. The counter is approximately 36 inches up from the floor. Pictures were taken of the area and will be kept in the file. The child had a scratch on his nose, a scab on the tip of his nose and a large bump on the top of his head.

Dodie shared that they did not report this incident to DHS because they felt that was accidental. Krista and I both talked with Dodie about the importance of making reports to DHS regardless of her feelings about the incident when a serious injury occurs with a child.

Deanna was the employee who was in the classroom when the child fell from the counter. She has been with the center since

11/2012. Her background checks were current and she was up to date on trainings. She did not have any documented reprimands in her file.

Susan the employee on the infant side of the classroom during the incident shared Deanna sat the child on the counter, across from the food area. Susan stated staff sits kids on this cupboard to put their socks on, etc. Susan turned away from the area but heard the child crying. Susan said Deanna dropped the child's shirt on the floor and when she went to pick up the shirt, and then the child fell. Susan called for Christie first, who then got Dodie. Dodie went to get the child's mom, Katie, who works at the center. A staff person got an ice pack for the child, from a freezer in the Infant Room. Susan said the child did not cry very long. Staff observed the child and did not observe anything abnormal with his eyes or focus. The child had a "goose egg" on his head right away. He also had bruising and a scrape on the tip of his nose.

Christie is the Assistant Director of ABC. Christie reported, that when the child fell, Deanna yelled out for Christie to come into the room. Deanna was sitting on the floor holding an ice pack on the child. Deanna told Christie that the child was sitting on the counter and he slipped and hit his head. Christie saw the injury on the child's forehead and he had a red nose. Christie looked at the child's eye and shared that his pupils looked "normal." Dodie came into the room and also looked at the child. Dodie got the child's mom, Katie, who came and got him. Katie called the child's doctor who said to observe him and bring him in if she had any concerns. Christie stated the child is clumsy and big for his age as both parents are tall. However, they were surprised that he fell. Katie told Christie she was going to call the child's dad and tell him what happened.

Katie stated it was accidental and Deanna did not do anything to hurt the child on purpose. Katie said she talked with the child's doctor and informed him about what happened. The doctor informed Katie to observe him and bring him in if she had any concerns. Katie shared that the child behaved as normal. Katie stated she has never had any concerns with Deanna and she is good with the kids.

Deanna stated she had taken the child's shirt off before lunch, because he was eating spaghetti. Once the child was done eating, she sat the child on the counter, in order to put his shirt back on. Deanna stated the child was sitting on the counter, near the dish strainer, in front of the cabinets. Deanna stated the child's shirt fell and she bent over to pick up his shirt. Deanna was holding onto his stomach and legs with her right hand and picked up his shirt with her left hand. As Deanna bent over to get the child's shirt, the child fell, hitting his face and forehead onto the floor. Deanna stated as soon as the child fell, she picked him up and took care of the bleeding. According to Deanna, The child's nose was bleeding so she applied a wet wash cloth and carried him while she went to get Dodie, the Director. Deanna stated she went back to the room and sat on the floor with the child. Deanna stated they were both crying and she was cuddling with him on the floor. The child's mom, Katie, came into the room and took the child from Deanna. Deanna stated Katie called her doctor and told them what happened to the child. The child sustained a bleeding nose and had a bump on his forehead. Deanna confirmed the child fell onto the linoleum. Deanna stated it is not uncommon for staff to sit kids on the counter for various reasons. Since this incident, staff have been directed not to sit kids on the counter. They are only allowed to sit on the changing table. Deanna stated she has never known for a child to fall off of the counter.

#### **Special Notes and Action Required:**

The counter where the child was sat is utilized for food preparation/dish washing. It is not sanitary to sit a child in this area. This area should only be utilized for food preparation/dish washing.

If a child is placed on a counter it should only be the changing table area as there is a guardrail to help ensure safety. Staff still must keep their hand on a child at all times when completing a diaper change on a changing table. This helps ensure that a child does not fall.

The director was given the "Prevention of Injury Curriculum." This must be reviewed with all staff.

The director, on-site supervisor and staff must redo "Mandatory Reporter Training." This is to ensure that they understand their requirements to ensure the safety of children in their care.

Proof of "Prevention of Injury Curriculum Training" and "Mandatory Reporter Training" must be submitted to this DHS worker by 8/1/2014.

**Consultant's Signature:**

**Date:**

02/10/2014

